Application Number 09/505,619 **TRANSMITTAL** Filing Date 16 February 2000 First Named Inventor **FORM** Ronald A. Katz Art Unit 3625 **Examiner Name**

✓

Firm Name

Signature

Date

PTO/SB/21 (09-04) Approved for use through 07/31/2006. OMB 0651-0031 U.S. Patent and Trademark Office; U.S. DEPARTMENT OF COMMERCE the Paperwork Reduction Act of 1995, no persons are required to respond to a collection of information unless it displays a valid OMB control number Yogesh C. Garg (to be used for all correspondence after initial filing) Attorney Docket Number PAT-009B Total Number of Pages in This Submission ENCLOSURES (Check all that apply) After Allowance Communication to TC Fee Transmittal Form Drawing(s) Appeal Communication to Board Licensing-related Papers Fee Attached of Appeals and Interferences Appeal Communication to TC Petition Amendment/Reply (Appeal Notice, Brief, Reply Brief) Petition to Convert to a After Final Proprietary Information Provisional Application Power of Attorney, Revocation Affidavits/declaration(s) Status Letter Change of Correspondence Address Other Enclosure(s) (please Identify Terminal Disclaimer Extension of Time Request below): Request for Refund **Express Abandonment Request** CD, Number of CD(s) Information Disclosure Statement Landscape Table on CD Certified Copy of Priority Remarks Document(s) Reply to Missing Parts/ Incomplete Application Reply to Missing Parts under 37 CFR 1.52 or 1.53 SIGNATURE OF APPLICANT, ATTORNEY, OR AGENT West Corporation Printed name Rocco L. Adomato Reg. No. FEB 40,480

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PTO/SB/17 (12-04v2)

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Foos nursuant to the	Effective on 12/08 Consolidated Approp	3/2004. Mations Act. 2005	(U.D. 4040)		(Complete i	f Know	n	
				Application Nu	mber	09/505,619	9		
FEE TRANSMITTAL			Filing Date		16 February 2000				
	For FY 2	2005		First Named In	ventor	Ronald A.	Katz		
Applicant clain	ns small entity stat	us See 37 CEI	2 1 27	Examiner Nam	ie .	Yogesh C.	Garg		
				Art Unit		3625			
TOTAL AMOUNT	OF PAYMENT (\$) 180	0.00	Attorney Docke	et No.	PAT-009B			J
METHOD OF PA	YMENT (check	all that apply)							
Check 🗸	Credit Card] Money Orde	r Nor	ne Other (please ide	ntify):		···	
Deposit Acco	ount Deposit Acco	unt Number: 501	880	Deposit A	ccount Na	me: West	Corpora	ation	
	e-identified depos								_
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under WARNING: Information information and author	37 CFR 1.16 and on on this form may orization on PTO-20	become public.	Predit card in		-	. •	form. Pro	ovide credit card	١
FEE CALCULAT	ION				·	-,_,			
1. BASIC FILING	, SEARCH, AND	EXAMINATI	ON FEES						ᅦ
	FILING	FEES		CH FEES	EXAM	INATION			
Application Tyr	<u>Fee (\$)</u>	Small Entity Fee (\$)	Fee (\$	Small Entity 1 Fee (\$)	Fee	<u>Small E</u> (\$) Fee (Fees Paid (\$)	
Utility	300	150	500	250	200				
Design	200	100	100	50	130	65			
Plant	200	100	300	150	160				
Reissue	300	150	500	250	600				
Provisional	200	100	0	0	0	0			
2. EXCESS CLA	IM FEES					_		Small Entity	
Fee Description Fach claim ov	er 20 (including	Reissues)					9 (\$) 50	<u>Fee (\$)</u> 25	
Each independ	lent claim over 3	(including Re	eissues)			_	00	100	
Multiple deper		` 5	,				60	180	
<u>Total Claims</u>	Extra Cla	ims <u>Fee (</u>	\$) <u>Fee</u>	Paid (\$)		<u>Mul</u>	tiple Der	endent Claims	
	or HP = er of total claims paid	X	=			<u>Fe</u>	e (\$)	Fee Paid (\$)	
Indep. Claims	Extra Cla			Paid (\$)					
HP = highest number		X	tor then 2						
HP = highest number of independent claims paid for, if greater than 3. 3. APPLICATION SIZE FEE									
If the specification and drawings exceed 100 sheets of paper (excluding electronically filed sequence or computer									
listings under 37 CFR 1.52(e)), the application size fee due is \$250 (\$125 for small entity) for each additional 50									
sheets or fraction thereof. See 35 U.S.C. 41(a)(1)(G) and 37 CFR 1.16(s). Total Sheets Extra Sheets Number of each additional 50 or fraction thereof Fee (\$) Fee Paid (\$)									
100 = / 50 = (round up to a whole number) x =									
4. OTHER FEE(S) Non-English Specification, \$130 fee (no small entity discount) Fees Paid (\$)									
Other (e.g., late filing surcharge): Information Disclosure Statement 180.00									
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vante (Print/Type) Ro	occo L. Adornato						ate [FEB US	

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IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

	in Re the Application of.) Group Art Onit: 3625					
	Ronald A. Katz, et al.) Examiner: Yogesh C. Garg)					
	Serial No.: 09/505, 619						
	Filed: February 16, 2000						
	Atty. File No.: PAT-009B						
	For: METHODS AND APPARATUS FOR INTE IN TELEPHONIC AND ELECTRONIC C	CLLIGENT SELECTION OF GOODS AND SERVICES					
	INFORMATION	DISCLOSURE STATEMENT					
	Commissioner for Patents PO Box 1450 Alexandria, VA 22313-1450						
	Sir:						
		PTO-1449 are being called to the attention of the					
	Examiner.						
	Copies of the cited foreign patents and/or U.S. patents and/or non-patent references are						
	enclosed herewith.						
	Copies of the cited U.S. patents and/or U.S. patent application publications are not						
	enclosed in accordance with the waiver dated July 11, 2003, whereby patent applications filed after June						
	30, 2003 and international applications that have entered the national stage under 35 U.S.C. § 371 after						
	June 30, 2003 need not submit copies of the U.S. patents and U.S. patent application publications.						
	Are not enclosed, in accordance with 37 C.F.R. 1.98(d), because the references were						
	submitted to the U.S. Patent and Trademark Office in prior application Serial No filed						
		earlier filing date under 35 U.S.C. § 120.					
		belief, the pertinence of the foreign-language references are					
	believed to be summarized in the attached English abstracts and in the figures, although applicants do not						
	necessarily vouch for the accuracy of the transl						
	•	ation.					
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		(37 C.F.R. §1.8a)					
	I hereby certify that this paper (along with any referred to as ben on the date shown below with sufficient postage as First Class N Alexandria, VA 22313-1450.	ng attached or enclosed) is being deposited with the United States Postal Service lail in an envelope addressed to the Commissioner for Patents, PO Box 1450,					
	Date of Deposit	- Michile Councille					
	Date of Deposit	Michele A. Zarinelli					

Examiner's attention	on is directed to the follow	ring co-pending application(s) for	· which
priority is not being claimed, copies	have been or are being s	ubmitted:	
Serial No.	filed	(Atty. Dckt. No.	
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Serial No.	filed	(Atty. Dckt. No.)
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Serial No.	filed	(Atty. Dckt. No	
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Serial No.	filed	(Atty. Dckt. No	
Examiner's attention	on is directed to the follow	ving co-pending application(s), to	which the
current application claims priority,	copies of at least the clain	ns for such pending application ar	e provided
or have been provided:			
Serial No.	filed	(Atty. Dckt. No)
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Serial No.	filed	(Atty. Dckt. No	
Serial No.	filed	(Atty. Dckt. No	
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Serial No.	filed	(Atty. Dckt. No)
Serial No.	filed	(Atty. Dckt. No.	
Serial No.	filed	(Atty. Dckt. No)

Submission of the above information is not intended as an admission that any item is citable under the statutes or rules to support a rejection, that any item disclosed represents analogous art, or that those skilled in the art would refer to or recognize the pertinence of any reference without the benefit of hindsight, nor should an inference be drawn as to the pertinence of the references based on the order in which they are presented. Submission of this statement should not be taken as an indication that a search has been conducted, or that no better art exists.

It is respectfully requested that the cited information be expressly considered during the prosecution of this application and the references made of record therein.

FEES

	37 CFR 1.97(b): No fee is believed due in connection with this submission, because the Information							
	Disclosure Statement submitted herewith satisfies one of the following conditions ("v" indicates							
	satisfaction):							
	Within three months of the filing date of a national application other than a continued prosecution							
	application under 37 CFR 1.53(d), or							
	Within three months of the date of entry into the national state of an international application as set forth in 37 CFR 1.491, or							
	Before the mailing date of a first Office Action on the merits, or							
	Before the mailing of a first Office Action after the filing of a Request for Continued Examination							
	(RCE) under 37 CRF 1.114.							
	Although no fee is believed due, if any fee is deemed due in connection with this submission, please							
	charge such fee to Deposit Account 501880.							
	37 CFR 1.97(c): The Information Disclosure Statement transmitted herewith is being filed after all the							
	above conditions (37 CFR 1.97(b)), but before the mailing date of one of the following conditions:							
	(1) a final action under 37 C.F.R. 1.113, or							
	(2) a notice of allowance under 37 C.F.R. 1.311, or							
	(3) an action that otherwise closes prosecution in the application.							
	This Information Disclosure Statement is accompanied by:							
	A Certification (below) as specified by 37 C.F.R. 1.97(e). Although no fee is believed due, if any							
	fee is deemed due in connection with this submission, please charge such fee to Deposit Account							
	501880							
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	Enclosed is PTO 2038 (Credit Card Payment Form) in the amount of \$180.00 for the fee set forth							
	in 37 C.F.R. 1.17(p) for submission of an Information Disclosure Statement. Please credit any							
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	37 C.F.R. 1.97(d): This Information Disclosure Statement is being submitted after the period specified in							
	37 C.F.R. 1.97(c).							
	This Information Disclosure Statement includes a Certification (below) as specified by 37 C.F.R.							
	1.97(e)							
	AND							
	Applicants hereby requests consideration of the reference(s) disclosed herein. Enclosed is the fee							
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	indication that applicant(s) cannot execute a certification.							
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	on (37 C.F.R. 1.97(e)) ble only if checked)				
The undersigned certifies that:					
Each item of information contained in this Information Disclosure Statement was first cited in any communication from a foreign patent office in a counterpart foreign application not more than three months prior to the filing of this statement. 37 C.F.R. 1.97(e)(1). A copy of the communication from the foreign patent office is enclosed.					
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No item of information contained in this Information Disclosure Statement was cited in a communication from a foreign patent office in a counterpart foreign application, and, to the knowledge of the undersigned after making reasonable inquiry, no item of information contained in this Information Disclosure Statement was known to any individual designated in 37 C.F.R. 1.56(c) more than three months prior to the filing of this statement. 37 C.F.R. 1.97(e)(2).					
Dated: FEB 05'	Respectfully submitted, WEST CORPORATION By: All March 1997 Rocco L. Adornato Reg. No. 40.480				

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WEST CORPORATION 11808 Miracle Hills Drive Omaha, NE 68154

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INFORMATION DISCLOSURE STATEMENT BY APPLICANT

(Use as many sheets as necessary)

Complete if Known				
Application Number	09/505,619			
Filing Date	February 16, 2000			
First Named Inventor	Ronald Katz			
Art Unit	3625			
Examiner Name	Yogesh C. Garg			
Attorney Docket Number	PAT-NOOR			

			U. S. PATENT	DOCUMENTS	·
Examiner Initials*	Cite No.1	Document Number Number-Kind Code ^{2 (# known)}	Publication Date MM-DD-YYYY	Name of Patentee or Applicant of Cited Document	Pages, Columns, Lines, Where Relevant Passages or Relevant Figures Appear
	138	^{US-} 2002/0046124	04-18-2002	Alderucci et al	
	139	^{US-} 2002/0116260	08-22-2002	Szabo et al	
	140	^{US-} 2002/0111867	08-15-2002	Walker et al	
	141	^{US-} 2002/0116282	08-22-2002	Martin et al	
	142	^{US-} 2002/0120519	08-29-2002	Martin et al	
	143	^{US-} 2001/0032137	10-18-2001	Bennett et al	
	144	^{US-} 2001/0037288	11-01-2001	Bennett et al	
	145	^{US-} 2001/0039516	11-08-2001	Bennett et al	
	146	^{US-} 2001/0047307	11-29-2001	Bennett et al	
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FOREIGN PATENT DOCUMENTS						
Examiner Initials*	Cite No.1	Foreign Patent Document	Publication Date	Name of Patentee or Applicant of Cited Document	Pages, Columns, Lines, Where Relevant Passages	T
		Country Code ³ "Number ⁴ "Kind Code ⁵ (if known)	MM-DD-YYYY	, pp. came of the control of the con	Or Relevant Figures Appear	₹6
	147	WO 2002/08997	01-31-2002	Kiely et al		T
	148	WO 2001/71683	09-27-2001	Mueller et al		
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Signature	Considered	
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